

DataPort™ HotDock™ External Drive Bay



About CRU-DataPort

Founded in 1986 and based in Vancouver, Washington, CRU-DataPort develops and markets computer data security and storage devices. The company's DataPort™ brand of removable hard drive enclosures, with over 2,000,000 units installed in computers worldwide, has become the de facto standard for physical data security, and the recognized name when it comes to removable storage modules for government, education and corporate IT departments. DataPorts are rated for 25,000 insertions and include fans to protect your disk drive. They are also backed by the industry's leading warranty.

CRU-DataPort products are available through major distributors, OEMs, VARs, and a host of resellers and systems integrators throughout the world. For more information about CRU-DataPort, visit our website at www.CRU-DataPort.com.



www.CRU-DataPort.com

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General Description

DataPort™ Removable Drive Enclosures allow you to easily remove, transport, archive and quickly re-install any standard 3.5" hard drive from your PC and MAC. It is the perfect solution for protecting and storing your valuable data. Now, the new DataPort HotDock External Drive Bay makes managing your data even easier. The DataPort HotDock makes transporting large amounts of data between computers a snap, by interfacing with the common USB or FireWire interface connections. It's also useful for online backup and storage of critical files. The DataPort HotDock can also be used as an expandable external storage device by using multiple DataPort removable hard drive carriers. If you have an available 5.25" drive bay in your PC or MAC, you can also swap your DataPort V removable hard drive carrier between your HotDock and your computer by installing a DataPort V receiving frame. Contact CRU for further details.

Package Contents

Quantity	Description
1	HotDock external drive bay
1	DataPort V Carrier
1	Power Supply
1	USB and FireWire cable
1	Screw kit located inside the DataPort Enclosure
2	Vertical stands
1	User's Manual

If you are missing any of the above items please contact the place of purchase to get replacements. For further assistance, contact CRU-DataPort at 800-260-9800.

Features and Requirements

- USB 2.0 supports transfer rates up to 480 Mb/sec; FireWire supports transfer rates up to 400 Mb/sec
- Enables the addition of almost any standard 3.5" IDE hard disk drive (unlimited capacity for both USB and FireWire)
- USB 2.0 is backwards compatible with USB 1.1
- Plug-n-Play
- Enclosure includes a fan to keep your device cool
- Space saving design; can be stacked or positioned vertically to take up less space on your desk

For PC Users

- Windows 98SE, 2K, ME & XP
- Available FireWire or USB 2.0 Port

For Mac Users

- Mac OS 9.7 & X
- Available FireWire or USB Port

Mounting a Hard Drive in the Carrier

1. Remove the carrier top and bottom covers:
The metal covers for the carrier are snapped into place on the carrier without any screws. Use the supplied cover removal tool or a small flat-head screwdriver to gently pry the covers off.
2. Set the jumper on the drive to master before placing the drive in the carrier.
3. Connect the DC power to the drive:
Plug the 4-pin DC power cable into the power connector on the drive and ensure it is fully seated.
4. Connect the data cable in the carrier to the drive.
5. Install the drive in the carrier:
Place the drive in the carrier. Use the four screws provided to mount the drive. Position the cables inside the carrier assembly so that they are completely enclosed within the carrier.
6. Insert the carrier into the HotDock:
Ensure that the lock of the carrier is in the "open" (vertical) position. Position the carrier on the guide rails, then slide the carrier into the frame. Using thumb pressure, fully seat the carrier in the frame and then lock the unit with the keylock. (Required for operation.)

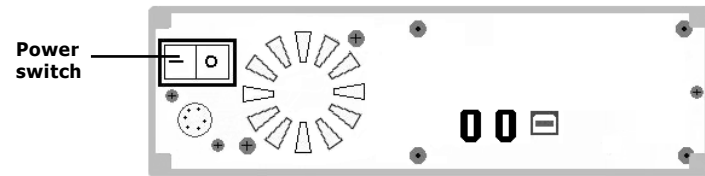
Setting up the Drive for Windows 98

WARNING!

Formatting your drive will result in loss of data.

1. To install a drive on your computer via the USB port you must download the drivers from CRU-DataPort's website (www.CRU-DataPort.com). Navigate to the website.
2. On the left side of the web page you will see a link titled *Support*. Click the **Support** link, then click **USB Drivers**, and then select the **Windows 98SE USB drivers** link.

3. Download the Win98 file and follow the instructions on the website to install it.
4. Connect the DataPort HotDock to your computer with either the USB or FireWire cable. Connect the power supply providing power to your DataPort HotDock. Turn on the power switch located on the back of the enclosure.



Back of DataPort HotDock

The Device Driver Wizard will pop up.

5. Click **Next**. The "recommended" option will be selected: click **Next**. The wizard will be set to install the software automatically.
6. Click **Next** and the wizard will ask where to look for the driver.
7. Select the directory that you opened the driver into or select the primary drive and let the computer find it.
8. Once the driver installation is completed, click **Close**.

Setting up the Drive for Windows 2000

WARNING!

Formatting your drive will result in loss of data.

1. Right-click the **My Computer** icon and select **Properties**.
2. Select the **Device Manager** tab.
3. Click the plus sign (+) beside Disk Drives.
4. Right-click your drive icon and select **Properties**.
5. Select the **Settings** tab, place a check beside **Removable** and then assign it a drive letter.
6. After completing these steps, reboot your computer. Once your computer has booted up you should see an additional icon on your Task Bar.
7. Double-click **My Computer**. Your new drive should now be listed.
8. Double-click the drive icon. *If it is a new drive or a drive with an incompatible format*, it will ask you to format it:
 - a. Click **Yes**. A new window will open. At the top, the capacity of your drive will be listed; directly below that will be a section titled *Format Type*.

- b. In the Format Type section, select **Full** and then select **Start**.
Read and follow the instructions to finish setting up your drive.
REMEMBER, formatting your drive will result in loss of data.
9. After connecting the DataPort™ HotDock to your computer, turn on the power switch on the back of the enclosure (see the figure at the top of page 5). A window will open for the New Hardware Wizard. Follow the instructions to add the new drive.
10. After completing the instructions for adding a new hard drive, right-click the **My Computer** icon and select **Manage**.
11. In the Storage sub-section, click **Disk Management** to display a list of all the drives connected to your computer.
If you have not used the drive before, you will have to partition it:
 - a. To partition the hard drive, from the **Action** menu select **All Tasks** and then select **Create Partition**. *REMEMBER, formatting will result in loss of data.*
The Create Partition Wizard opens.
 - b. Follow the onscreen instructions and the drive will be ready to use.

Setting up the Drive for Windows XP and ME

WARNING!

Formatting your drive will result in loss of data.

1. After connecting the DataPort HotDock to your computer, turn on the power using the power switch on the back of the enclosure (see figure on page 5). Check to see if the hard disk drive is accessible in **My Computer**. If it does NOT show up, do the following:
2. Right-click the **My Computer** icon and select **Manage**.
3. In the Storage sub-section, click **Disk Management**; this will show all the drives connected to your computer.
4. If you are prompted to initialize the drive, follow the directions.
REMEMBER, formatting your drive will result in loss of data.
You should now see the hard disk drive in the list of drives on the right side of your window.
5. Right-click the drive icon and select **New Partition**. This will launch a wizard that allows you to partition the drive, format it, and assign it a drive letter.

Setting up the Drive for Macs

WARNING!

Formatting your drive will result in loss of data.

1. After connecting the DataPort HotDock to your Mac, you should see a new disk added to your desktop. If the drive is not correctly formatted you will be asked to **initialize** it.
2. To initialize the drive, click the **partition** tab and set your desired partitions and then click **OK**. The new disk will be added to your desktop. *REMEMBER, formatting your drive will result in loss of data.*

Removing the Hard Disk Drive

Win 98SE, ME, 2K and XP

1. Right-click on the green arrow icon in the system tray and select **Remove/Reject**.
2. Highlight the Mass Storage Device in the dialog box and then click **Stop**.
3. Choose the external disk drive that you want to disconnect and then click **Stop**.
4. Wait until the "You may safely remove this device" message displays. Unplug the cable from the computer.

WARNING!

If your computer reports that the drive is busy, you must shut down your computer and then remove the drive. Failure to do so may result in data loss or corruption.

Mac OS 9.7/X

1. When you disconnect the External drive from the Mac, close all windows and quit all applications that are running on the external drive.
2. Drag the external drive icon into **Trash** to dismount it from the desktop prior to unplugging the drive.

Troubleshooting

- Drivers – For the DataPort HotDock to be properly recognized, your computer needs to have the latest available driver updates provided by the manufacturer of your software and hardware.

- If your USB or FireWire port was added to your computer via a PCI card, make sure that the software provided by the manufacturer was properly installed and is the latest version. If your USB or FireWire port came with your computer, make sure that you have available updates from Microsoft or Apple. (More information can be found at the CRU-DataPort website, www.CRU-DataPort.com.)
- Cables – Check all cable connections.
- If you have removed the DataPort HotDock from your computer you must cycle the power on the HotDock for your computer to detect it.
- Contact CRU-DataPort Technical support for further assistance.

Technical Support

Contact your dealer for technical support first. If you still need assistance, then contact the CRU-DataPort technical support department. You can contact CRU-DataPort's technical support department by visiting our web site at URL <http://www.CRU-DataPort.com> or sending an email message to support@CRU-DataPort.com. Technical support is also available by phone at: 800-260-9800 during the hours of: 8:00 AM to 5:00 PM, PST Monday through Friday.

When you call, please have the following information ready:

- The part number of your CRU DataPort
- The manufacturer's name and model number of the hard disk drive and computer system you are using
- Any error messages that appeared on your screen
- The name of the dealer from which you purchased your CRU-DataPort products

Limited Product Warranty

CRU-DataPort warrants the DataPort HotDock to be free of significant defects in material and workmanship for a period of one (1) year from the original date of purchase. CRU-DataPort's warranty is nontransferable and is limited to the original purchaser.

Limitation of Liability

The warranties set forth in this agreement replace all other warranties. CRU-DataPort expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and no infringement of third-party rights with respect to the documentation and hardware. No CRU-DataPort dealer, agent or employee is authorized to make any modification, extension, or addition to this warranty. CRU-DataPort's entire liability and the original purchaser's exclusive remedy for any breach of warranty shall be, at

CRU-DataPort's option, either (a) return of the price paid or (b) repair or replacement of the hardware, provided that the hardware is returned to CRU-DataPort with a copy of the sales receipt or applicable documentation. Any replacement hardware will be warranted for the remainder of the original warranty period.

These remedies are void if failure of the hardware has resulted from accident, abuse, misapplication or modification (this will be determined by CRU-DataPort), indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CRU-DataPort product or service, even if CRU-DataPort has been advised of the possibility of such damages. In no case shall CRU-DataPort's liability exceed the actual money paid for the products at issue.

CRU-DataPort reserves the right to make modifications and additions to this product without notice or taking on additional liability.

Material Return

Prior to returning defective product(s), contact a CRU-DataPort Technical Support Specialist for problem analysis and replacement approval at 800-260-9800.

Defective product(s) must be sent freight pre-paid and insured by the requestor.

Repair replacement product(s) will be return-shipped from CRU-DataPort, freight pre-paid and insured by CRU-DataPort, within three to seven business days of receipt (depending on quantity and repair type). Please allow sufficient shipping time to and from locations; allow three business days for repair. CRU-DataPort ships all repairs via standard UPS ground unless otherwise agreed to when the RMA is issued.

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