

# CRU One Bay Manual



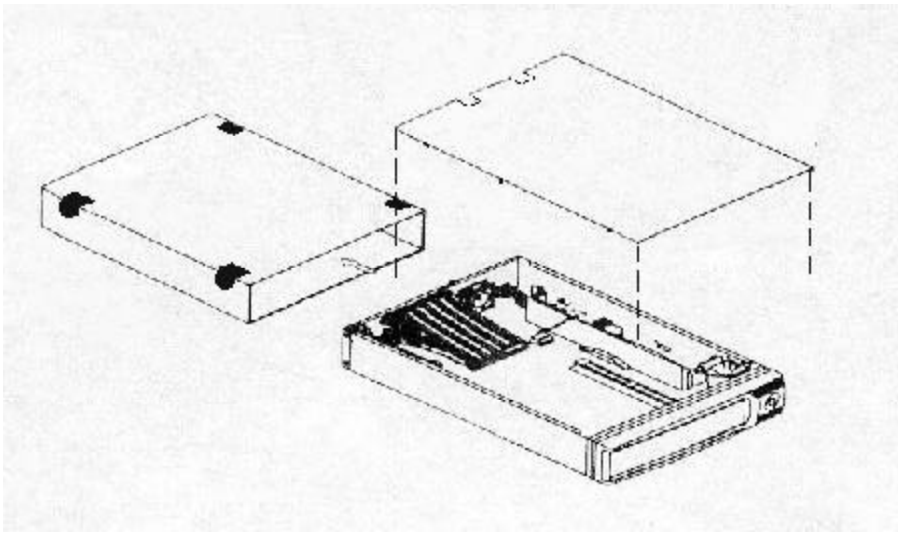
## **PACKAGE CONTENTS**

One Bay Enclosure

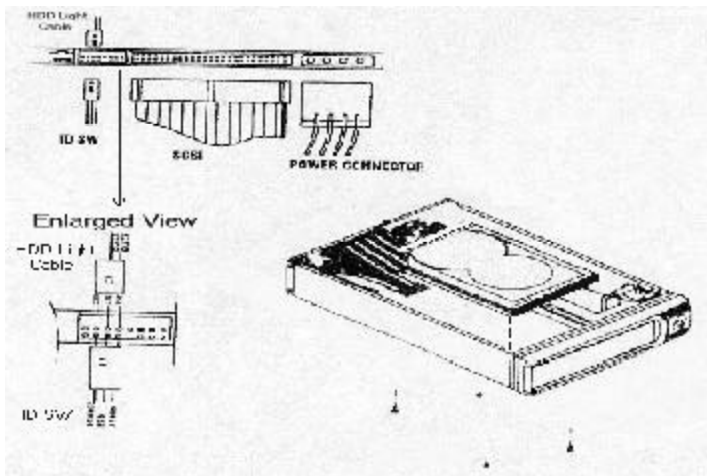
Manual

Power Cord

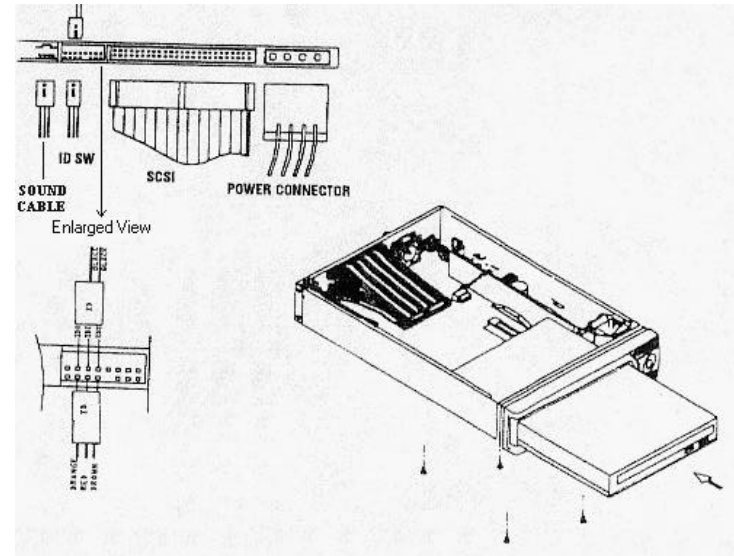
If any of the above items are missing, or you need special parts, contact your dealer or CRU for instructions regarding replacement or service.



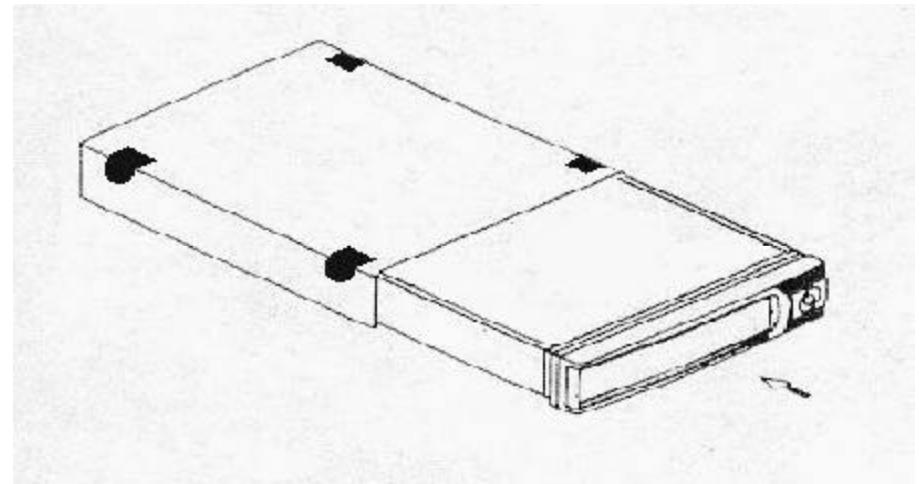
1. Remove outer plastic case. Lift off the top lid/cover of the case.



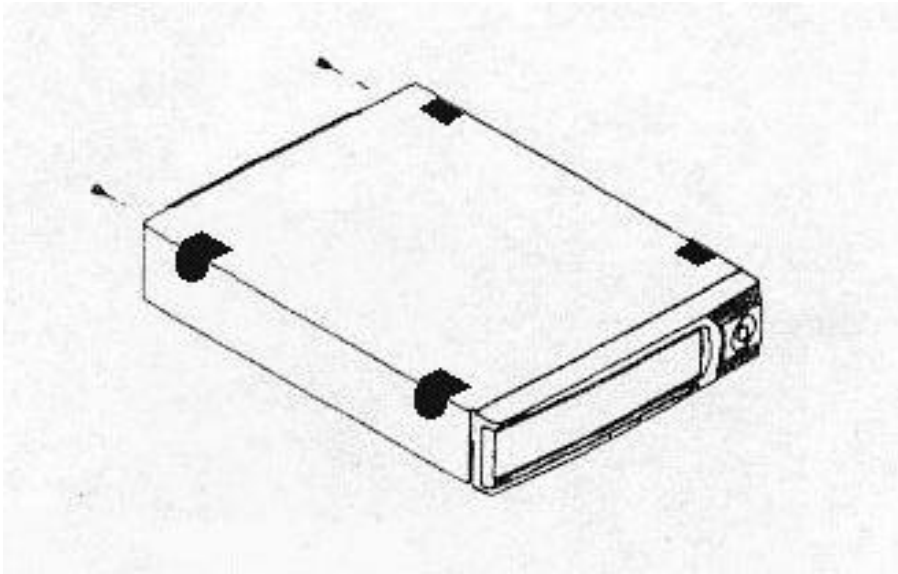
2. To insert a hard drive, lower the drive into the case. Plug the SCSI selector cable into the drive. Plug the two HDD activity light cables into the drive. Plug the flat SCSI ribbon cable into the drive. Plug the power cable into the drive. Fasten the drive to the bottom of the case with screws.



3. To insert a CD Drive, remove the front panel of the case. Plug the sound cable into the drive. Plug the two HDD activity light cables into the drive. Plug the flat SCSI ribbon cable into the drive. Plug the power cable into the drive. Fasten the drive to the case with screws.



4. Put the top lid/cover back onto the case. Push the case back into the enclosure box.



5. Insert and tighten the two screws on the rear panel of the box.

**Limited Product Warranty:**

Connector Resources Unlimited, Inc. (CRU) warrants the One Bay Enclosure to be free of significant defects in material and workmanship for a period of one (1) year from the original date of purchase. CRU's warranty is nontransferable and is limited to the original purchaser.

Please note: CRU's limited product warranty is not intended to allow customers to upgrade their CRU products to newer versions.

**Product Remedies:**

CRU's entire liability and the original purchaser's exclusive remedy for any breach of warranty, shall be, at CRU's option, either (a) return of the price paid or (b) repair or replacement of the hardware, provided that the hardware is returned to CRU, with a copy of the sales receipt or applicable documentation. Any replacement hardware will be warranted for the remainder of the original warranty period.

These remedies are void if failure of the hardware has resulted from accident, abuse, misapplication or modification. (This will be determined by CRU, Inc.)

**Limitation of Liability:**

The warranties set forth in this agreement replace all other warranties. CRU expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and noninfringement of third-party rights with respect to the documentation and hardware. No CRU dealer, agent or employee is authorized to make any modification, extension, or addition to this warranty. In no event will CRU or its suppliers be liable for any costs of procurement of substitute products or services, lost profits, loss of information or data, computer malfunction, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CRU product or service, even if CRU has been advised of the possibility of such damages. In no case shall CRU's liability exceed the actual money paid for the products at issue.

CRU reserves the right to make modifications and additions to this product without notice or taking on additional liability.

## Material Return:

Any product being returned to CRU, either by a distributor, dealer or an end user, for repair or replacement must be accompanied by a Return Material Authorization (RMA) number, which must be obtained by contacting CRU's Customer Service Department at 800-260-9800.

Please have these items available when requesting an RMA: CRU Part Number(s), and your return "Ship To" Address.

**IMPORTANT:** Returned material must be properly packed to avoid in-transit damage. ***Damage to CRU products due to improper packaging will not be covered by this warranty.***

Product return packages must be labeled on the outside of the box as follows:

**CRU, Inc.**  
**RMA Dept./RMA #XXXX**  
**900 SE Tech Center Drive, Suite 100**  
**Vancouver, WA 98683**

CRU will apply its warranty policy and issue RMA numbers based on a review of the specific circumstances of each request. CRU will, at its sole discretion, determine if a product is valid for return to CRU or if another remedy is applicable.

Actual credit or refund for any item returned to CRU will only be applied once the item has been received by CRU and approved to adhere to CRU's Warranty and RMA policies.

RMA product(s) sent to CRU must be received within 30 days of the original RMA issue date. All products on each RMA must be shipped together.

Prior to returning defective product(s), contact a CRU Technical Support Specialist for problem analysis and replacement approval at 800-260-9800. To return defective product(s), please follow the guidelines below, in addition to the general RMA guidelines described above in the "Material Return" section.

## Advance Replacement:

Advance Replacement requests require an Advance Replacement Authorization, pre-approved by a CRU Technical Support Specialist. Advance Replacements also require a credit card to secure the product being replaced. Advance replacements will typically ship within one day of RMA issue date and authorization. CRU will pay outbound freight and insurance only.

## Defective Product Return Beyond 30 Days:

CRU products under warranty, but beyond 30 days of the original purchase date, are subject to repair only. To return product(s) after 30 days, please follow the guidelines below, in addition to the general RMA guidelines described above in the "Material Return" section.

Prior to returning defective product(s), contact a CRU Technical Support Specialist for problem analysis and replacement approval at 800-260-9800.

Defective product(s) must be sent freight pre-paid and insured by the requestor.

Repair replacement product(s) will be return shipped from CRU, freight pre-paid and insured by CRU, within three to seven business days of receipt (depending on quantity & repair type). Please allow sufficient shipping time to and from locations; allow three business days for repair. CRU ships all repairs via standard UPS ground unless otherwise agreed to when the RMA is issued.